



SHCIL Services Limited Grievance

Redressal Mechanism

Dear Investor, In case of any grievance / complaint against the **SHCIL services Limited** for its Stock Broking and Depository Participant activity you may contact as per the escalation matrix mentioned below:-

- **Email id for Helpdesk:** helpdesk@shcilservices.com (regarding queries related to Contract notes, Ledger statement, Client master report, Capital gain statement, Profitand Loss statement etc.

Contact Person: Mr. Rohit Pawar
Contact Details: 9082615780

First Level of escalation /grievance

- Please contact Grievance department of the Stock Broker/ Depository Participant.

Email id for Stock broking and allied activity: grievances@shcilservices.com
Email id for depository Participant Activity of Shcil Services Ltd:
dp.grievance@shcilservices.com

Contact Person: Mr. Gaurav Srivastava
Contact Details: 7905907293

Second Level of escalation if you are not satisfied with grievance department response.

- Please contact Compliance Officer of the Stock Broker/ Depository Participant Mr.Rajneesh Singh
Email id: Rajneesh_singh@stockholding.com
Phone: 022-61778605
- If not satisfied with the response of the **SHCIL Services Limited** you may contact theconcerned Stock Exchange / Depository at the following:

	Web Address	Contact No	Email-id
BSE	www.bseindia.com	022-22728517	Isc.mumbai@bseindia.com
NSE	www.nseindia.com	022-26598191	ignse@nse.co.in
MCX	www.mcxindia.com	022-67318888	grievance@mcxindia.com
CDSL	www.cdslindia.com	1800-200-5533	complaints@cdslindia.com
NSDL	www.nsdl.co.in	1800-1020-990	relations@nsdl.co.in

- You may also register your complaint on <https://scores.gov.in/>